

FOUNDED IN
2007
OVER A
DECADE OF
CLOUD EXPERIENCE

World-Class Compliant
Architecture



GLOBAL REACH AND
NATIONWIDE FOCUS

60 & **5**
COUNTRIES CONTINENTS

ANNUAL
98%
CUSTOMER
RETENTION RATE

95%
CUSTOMER SATISFACTION
RATE WITH UNPARALLELED
NET PROMOTER SCORE
OF 60

The Cloud is no longer about buying individual services. It's now about building a strategy around multiple cloud services and integrating them together to make IT more efficient. Evolve IP delivers customized strategies and integrated services for both cloud computing and communications; solutions that are designed to work together, with your current infrastructure, and with the applications you already use in your business... Experience Cloud as a Strategy™



CONTACT CENTER (CCaaS): Evolve IP's Gartner-recognized contact center provides all of the features you need to run a world-class contact center. We deliver differentiating technologies such as omnichannel, workforce management, queue callback, rich customized integrations with your business applications, and advanced reporting & business intelligence that help you improve customer experience.



IP PHONE SYSTEMS & UCaaS: Evolve IP's Cloud-based Phone Systems & Unified Communications solution delivers award-winning PBX, collaboration (video, chat, conferencing and more) and crystal clear voice services that integrate with the applications you're already using today; dramatically easing deployment and user adoption.



DISASTER RECOVERY (DRaaS): Evolve IP's Disaster Recovery suite protects your data and allows you to recover your environment based on how your business runs and the way your infrastructure is designed. From fully managed DR to self-managed solutions to essential cloud backups we have a service that enables IT resilience and fits your recovery timeframes, budget and compliance needs.



DESKTOP SOLUTIONS (DaaS): Evolve IP Desktop Services meet the diverse needs of any organization by providing a unified desktop management solution for physical and virtual desktops alike - enabling IT departments to deliver the most appropriate desktop solution for each end-user, while maintaining control through the cloud and improving end-user support. Evolve IP is one of just eleven vendors listed in the DaaS Market Guide by Gartner.



INFRASTRUCTURE (IaaS): Evolve IP's VMware-certified cloud enables business to enjoy the benefits of cloud infrastructure without retrofitting traditional workloads or learning additional skills, all while supporting the privacy and compliance requirements their business demands.



NETWORK: Connecting to your Evolve IP services in the office and on the road is simple. In order to support the structure and work habits of our customers, we offer four ways to connect to Evolve IP's Virtual Private Cloud: Evolved Network, Evolve Connect, Public Connect and Cloud Connect (Evolve IP's SD-WAN Solution).