



# eReferral Management Solution For Data Fax Capture & Automation

Increase visibility and control of the referral management process throughout your organization by automating the data intake and workflow process.

## Gain Control Of Your Referral Processes

In modern healthcare, the system is stuck between the digital and analog world. Finding a solution to bridge the gap to digital transformation isn't easy. CapturePoint streamlines document workflow and secure communication for referral management, enabling seamless transmission of administrative and clinical documentation and data between healthcare providers, payors, and health information systems.

## Benefits & Measurable Results

CapturePoint does more than just capture and automate document workflow in one centralized location. It also helps increase revenue and cashflow for more predictable long-term profits.



### Improved Patient Care

Fast retrieval of patient data, which hospitals can use to make informed decisions. Patients also have automated follow up, reducing wait time.



### Fewer Document Errors

Automatically catch data discrepancies between documents and patient data, and send faxes back immediately if there is missing information.



### Lower Overall Costs

Simplify fax management process of incoming referrals and cut down on physical fax machines, while reducing the amount of staff needed to manage the system.



### Automate Document Handling

Receipt of physician signed certifications, orders, and FTP documentation through the automatic processing and classification of documents.



### Ensure Patient Confidentiality

Detailed audit trail to find when a document has gone into the system, and who has accessed. Managers can know when a document gets printed or edited.

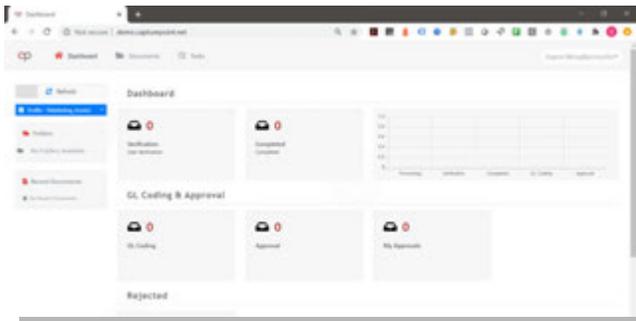


### Easier Document Workflow

Book appointments faster with less failed faxes, while expediting approved orders with easy to find digital documents.

# How It Works

CapturePoint streamlines fax-based document and business processes by capturing information, automatically classifying and routing documents, along with extracted relevant data to health information management systems. By automating this process, healthcare providers can ensure the information is available for patient care or patient accounting with minimal labour.



Web-based dashboard effectively handles messages and notifies appropriate users of new work actions.



Quickly capture and verify requisitions from fax systems, network folders, and scanners.

## Features

### ✓ Document Intake:

Quickly capture referrals from fax systems, network folders, and scanners. From there, easily manage captured documents and either process them through to the correct system or send back for correction. Use the intuitive interface to triage, verify, transcribe, and manage new requisitions coming from multiple clinics.

### ✓ Referral Management:

Drive referrals, authorizations and labs to ONE centralized location. The automatic transfer of documentation also allows you to manage all documents for clinical care, scheduling, reimbursement and compliance in one easy place.

### ✓ Business Rules:

Configure workflows that work seamlessly with your clinical systems. Customize workflow rules and fields to be filled out from incoming referrals.

CapturePoint can be modified to fit your requirements and help build out workflow rules per modality, including user access and integration with clinical systems.

### ✓ Document Tracking:

Gain real-time insights into your workflow data. Solve questions like where a patient's requisition is in the workflow, or what is your staff currently working on. Review the number of referrals, the average amount of time taken by modality, and compare times between modality.

### ✓ Care Coordination:

The web-based dashboard effectively handles messages between teams and notifies appropriate users of new work actions. It also lists upcoming referrals based on multiple criteria (new, to be transcribed, to be scheduled), lists upcoming appointments, and additional documents.